

GET TO KNOW YOUR WATER METER

Know Its Location

Water meters are enclosed inside a water meter box outside your home. These boxes can be concrete, polymer, and green or black plastic. You can find them in one of these locations:

- In the sidewalk in front of your home.
- Alley ways behind or at the back of your home.
- In the lawn or flower bed area in front of your home.
- In rural areas with dirt roads, some meter boxes are located in the street at the front of the property or on the next street behind the property.

For help in locating your meter contact your Water Department.

To gain access to the water meter:

Use a large screwdriver to lift up and slide the meter box lid aside. Meter box lids can be concrete, polymer, plastic (green or black) or steel (traffic lid).

Watch for hazards in and around your meter:

Be cautious around the meter box and meter. Watch for bees, wasps, spiders or snakes. Other insects may be around and inside the box. Wear gloves when removing the lid, to prevent smashing fingers.

To locate the main water supply shut off:

- Inside the meter box, (on the house side of the meter) there will either be a wheel handle (gate valve) or a straight handle (ball valve). The wheel valve can be turned clock wise to shut water off. The ball valve should be turned at a right angle to the water line to shut off water.
- Outside the meter box (at some locations) the shut off valve for the customer's use can be in a small plastic can just outside the meter box and toward the house. Another location could be near the front of the house in a box which also houses the pressure regulator.

If you need help locating your shut off valve contact your Water Department.